PteroCA Telemetry Policy

Effective Date: January 2026
Applies to: PteroCA installer scripts and PteroCA panel

1. Purpose of Telemetry

PteroCA may collect anonymous technical data to help improve software stability, performance, and feature development.

Telemetry is strictly limited to non-personal, technical information and is never used for marketing, profiling, or advertising purposes.

2. Scope of Data Collection

Anonymous telemetry may occur in the following contexts:

- when using installation or update scripts provided by PteroCA,
- when using the PteroCA panel with telemetry enabled in settings.

Such telemetry may include general information about:

- the software version, environment, or configuration type,
- the outcome of installation or update processes,
- non-identifiable system metrics or usage patterns.

No personally identifiable information (such as IP addresses, domain names, hostnames, user data, or API keys) is collected or transmitted.
Telemetry is designed to be aggregated and cannot be linked to any individual or specific system.

3. Opt-In and Opt-Out

Anonymous telemetry during installation may be enabled by default to measure general reliability.
Users can disable telemetry at any time by:

- running installer scripts with the `--disable-telemetry` flag, or
- disabling the telemetry option within the PteroCA panel settings.

Enabling or disabling telemetry has no impact on access to any software functionality.

4. Data Storage and Retention

Telemetry data is stored securely on servers managed by **Frostbyte Digital LLC** and protected by HTTPS encryption.

Raw telemetry data is retained for a limited period (up to **90 days**), after which only aggregated, non-identifiable statistics are kept for long-term analysis.

5. Legal Basis

Anonymous telemetry does not constitute personal data under the GDPR.

Where applicable, telemetry processing may be based on user consent (Article 6(1)(a) GDPR), which may be withdrawn at any time by disabling telemetry.

6. Transparency and Open Source

All telemetry mechanisms used by PteroCA are open-source and publicly documented.

Users and developers can freely review the implementation to confirm that no personal or identifying data is transmitted.

7. Contact

For privacy-related questions or data concerns, contact:
📧 **support@pteroca.com**